

## **SERC Ongoing Learning Hub Video Transcript**

Sex ed that saves lives. It's ongoing.

Ongoing learning is so important.

You need to have training, because assumption is not okay.

We are taught a checklist-literally- we are taught a checklist to talk to the patient at different times, and that doesn't work for everyone.

A service provider can know the facts, but they can also have to keep challenging what facts they know.

We have people that come in with different relationship dynamics, even, we have a lot of folks from the queer community, gender diverse community... staying up to date on that information is incredibly important, because that information also changes very quickly sometimes.

Even if it doesn't necessarily fall within your job description to provide sexual health or relationship information, you may be the first line of contact.

We get people that, when they first come into the store, when they first start asking these questions, will be very nervous and very scared and unsure of how to ask those questions... If it's okay to even ask those questions.

Service providers need to meet the patient with where they're at.

The more you repeat things and learn things, the more you're comfortable discussing them. That benefits your patients.

So our LMS, or Learning Management System, is going to make accessing our Ongoing program much more accessible. They can create an account and log in and take the sessions when they have time.

Ongoing can also continue to create more modules with different topics around sexuality, gender, gender diversity... and continue to take feedback from community about what topics need to be covered.

My work has been a process of learning, relearning, unlearning, and relearning again. And when it comes to relationships with human beings, we need to each understand that we all change. So now is your time to go and do what you didn't do before.

Sex ed that builds community.

Sex ed that builds relationships.

Sex ed that builds confidence.

Sex ed that leads to a healthier Manitoba.

It's Ongoing.